

 VOICES THAT INFORM & INSPIRE: OUR EXPERT SPEAKER FACULTY



**Jeffrey Goldstein**  
SVP, Shared Services  
**BJs**



**Kevin Dockham**  
Head, Global GBS  
Transformation  
**Kraft Heinz Company**



**Todd Dooley**  
CFO  
**Ontellus**



**Manish Nariwal**  
COO  
**Ontellus**



**Liz Capell**  
Head of Process Optimization  
and Digitalization  
**Siemens**



**Brian Solis**  
Head of Global Innovation  
**ServiceNow**



**Tim Lynch**  
Executive Leader, FinOps and  
Managed Services, GBS  
Finance Shared Services  
**Whole Foods**



**Balroop Grewal**  
Senior Vice President  
Operations  
**Flex**



**Luciano Martinez Quintanilla**  
Head of Virtual Center of  
Excellence Americas  
**CEMEX USA**



**Vadim Ionescu**  
VP, Business Excellence  
Division  
**TotalEnergies Global Finance  
Services**



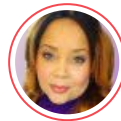
**Tim Dorren**  
Group Manager – NA  
Accounting Shared Services  
**Toyota Motor North America**



**Sameer Shah**  
SVP Global Finance Operations  
**Chubb**



**Vikas Joshi**  
Head of Global People  
Solutions  
**Viatis**



**Mary Woods**  
VP Organizational Enablement,  
Finance  
**Warner Music Group**



**Sandeep Arora**  
Head of Global  
Business Services  
**The Clorox Company**



**Julie Schwendimann**  
VP, Global Shared  
Services Operations  
**Stanley Black & Decker**



**Manasa Mantha**  
GBS Head of Engagement  
& Chattanooga Hub  
**Sanofi**



**Rana Razzaque**  
Head of Workforce Strategy  
**ExxonMobil**



**Karen Gouveia**  
People and Culture Services  
Vice President, Americas  
**BP**



**Boris Koji Shibayama**  
HR Shared Services – Mexico &  
Centro America Region Head  
**Walmart**

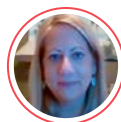
 VOICES THAT INFORM & INSPIRE: OUR EXPERT SPEAKER FACULTY



**Samir Bagri**  
VP, Transformation  
**CBRE**



**Amir Ali**  
VP Shared Service Center  
**Avolta**



**Susan Thwing**  
Vice President, Record-to-Report,  
Finance Shared Services  
**Vericast**



**Nickolay Georgiev**  
Head of Finance Center and  
Order to Cash  
**DHL**



**Eric Harding**  
Global Employee Central Director  
**PayPal**

★ 2024 SSOW Impact Award  
Winner - Automation



**Jodi Dudley**  
Head of Global  
Business Services  
**MassMutual**



**Simon Lin**  
Director of Shared Services  
**Daikin Comfort Technologies  
NA**



**Milan McGraw**  
Head of Generative AI &  
Machine Learning  
**Amazon Web Services**



**Jay Qatato**  
Vice President, Supply Chain  
**Calpine**



**Fidel Felix Salazar**  
Order to Cash Leader for  
Americas Region  
**CEMEX USA**



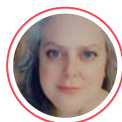
**Beverly Adams-Caine**  
Senior Manager, ESS  
Operations and Governance  
**Entergy**



**Angela Schuchart**  
Senior Director Finance  
Digital Transformation  
**U.S. Venture**



**Kevin Nothey**  
Regional Process Owner,  
NA OTC  
**Stanley Black & Decker**



**Joanna Kendrick**  
Global Experience Owner  
**BP**



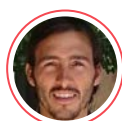
**Yolanda Theeke**  
VP HR Operation  
**Corebridge Financial**



**Tom Sweat**  
VP, Shared Services  
**MODE Transportation**



**Juliano Godoy**  
GM, Agile Enterprise Services  
**Philips 66**



**Hector Gonzalez**  
HR Digital Transformation Lead  
**FEMSA**



**Peter Disi**  
Senior Director, HR Shared  
Service Operations, DBSL,  
Project Management  
**Danaher**



**Michael Prokopis**  
VP Supply Chain Management  
**MD Anderson Cancer Center**

 VOICES THAT INFORM & INSPIRE: OUR EXPERT SPEAKER FACULTY



**Kim Meredith**  
Director Intelligent Automation  
**Sysco**



**Pritam Debnath**  
Director, Inbound Supply Chain  
Technology  
**Sysco**



**April Solie**  
Senior Director, Change  
Management, Global  
Business Services  
**AECOM**



**Jim Hankins**  
Executive Director HR  
Shared Service  
**University of California, Davis**



**John Standing**  
Former Executive  
Vice President, GBS  
**American Express**



**Angela Szumski**  
Director Shared Services  
**Inotiv**



**Morey Thompson**  
Sr. Director -Finance Operations  
**MyEyeDr.**



**Sergio Acosta**  
Director, Engagement Center  
Consumer Care  
**British American Tobacco**



**Reiko Mumm**  
Director, Corporate Employee  
Support  
**Insperty**



**Madelaine Pfahler**  
Workday Project Management  
Office  
**Oxy**



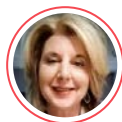
**Rose Grunewald**  
Director Finance Digital  
Transformation  
**U.S. Venture**



**Fernando Huelgas**  
Head, Financial Business  
Services  
**Fortune Brands Innovations**



**Victor Susman**  
Fmr. GBS Operations Leader  
**Kimberly Clark and Mondelez**



**Phyllis Gallay**  
Global Business Services  
Executive, Retired  
**BD**



**Donald Howard**  
(Former) Sr Project Manager  
- Source to Pay  
**Kimberly Clark**



**Nabin Chapagain**  
Manager, SAP Account System  
Support  
**Energy Transfer**



**Pankaj Taneja**  
Former VP Shared Supply Chain  
& Shared Services  
**TEAM Inc**



**Shakti Jauhar**  
Formerly Global Head of  
Transformation  
**McDonalds and PepsiCo**

 MEET THE MINDS BEHIND SSOW: OUR ESTEEMED ADVISORY BOARD



**Angela Mangiapane**  
President, MGS  
**Mars Global Services**



**Jay Desai**  
VP, Head - Global Business Services  
**JTI**



**Laura Kennedy**  
Senior Director, Head of GBS Service Delivery  
**Newell Brands**



**Adriana Guiry**  
VP GBS  
**Archer Daniels Midland (ADM)**



**Ed Hansen**  
Partner  
**Nelson Mullins Riley & Scarborough**



**Jana Vondran**  
Senior Vice President, Global Business Services  
**Ingram Micro**



**AJ Wijesinghe**  
SVP - Global Business Services  
**Ecolab**



**Deborah Kops**  
Principal and Co-founder  
**Sourcing Change**



**Jim Hankins**  
Executive Director, HR Shared Services Organization  
**University of California, Davis**



**William Gilet**  
Global GBS Leader  
**PwC US**



**Brad Dement**  
Partner  
**ScottMadden Inc.**



**Chris Nicholas**  
Vice President - Head of TBS US and EUCAN Finance Solutions & Site Lead Exton  
**Takeda Business Solutions**



**Cindy Gallagher**  
SVP Finance and Controller  
**Gannett**



**Satish Nair**  
Senior Vice President and Global Head of Sales  
**Infosys BPM**



**Heather Johll**  
VP  
**Ascension**

